



This certificate is presented to

Dirk Joachim Drews

September 6, 2008

in recognition of professional achievement for successfully completing 3 sessions of the

First Leaders Program

and who is now fully responsible for putting these principles and skills into practice so as to

MAKE THE BEST EVEN BETTER!

SVP

GM

HR

Three handwritten signatures in blue ink are positioned over horizontal lines. The first signature is on the SVP line, the second is on the GM line, and the third is on the HR line. The signatures are stylized and cursive.

First Leaders Program



Training topics

First Session, December 12 – 15, 2007

- ✦ The Challenge of Leadership
- ✦ Managing your priorities
- ✦ Connecting with others
- ✦ Providing constructive feedback
- ✦ Giving recognition

Third Session, June 11 – 14, 2008

- ✦ Facilitating for Results (1)
- ✦ Facilitating for Results (2)
- ✦ Solving Problems
 - Exploring Gaps, Causes and Solutions
 - Making it happen

Fourth Session, September 3-6, 2008

- ✦ Building team pride and purpose
- ✦ Developing team agility: Day to Day Tools
- ✦ Resolving conflicts within your team
- ✦ Negotiating resources for your team
- ✦ Personal strategies of Navigating Change
- ✦ Dentsply internal: Sales & Marketing